



Onboarding manual – EUR account



Need Support?
Click here

Please note: during this onboarding you will find a WhatsApp button on every step, so you can always reach out if you have any questions.

If you prefer video onboarding, please see our onboarding videos [here](#).

Introduction



In this step-by-step guide, we'll walk you through creating an account with our partner broker PU Prime, accepting the terms and conditions and connecting with Pelican (London & Eastern LLP), and selecting your strategy or strategies within Algo24.

Why an agreement with these three parties?

PU Prime is our partner broker. A broker is a financial institution that executes and processes trades on behalf of its clients. It acts as an intermediary, providing access to financial markets such as stocks, forex, commodities, and crypto.

Pelican with its operating entity **London & Eastern LLP** (regulated principle) and **Pelican Exchange Limited** (technological infrastructure) is our compliance partner. They are regulated and hold the necessary licenses. Through our partnership with Pelican, we operate under the financial regulations of both the EU and the United Kingdom.

Algo24 provides the trading strategies you can choose from. We are your first point of contact, and all information and communication flows through us. Because we collaborate with the above-mentioned partners, the entire onboarding process is set up this way.

You will walk through the following steps

1. Open an account with PU Prime
2. Deposit your funds
3. Open one or more Cent accounts
4. Download the app
5. Internal transfers between PU Prime accounts
6. Connect to your strategy or strategies



Step 1

Open an account with PU Prime

In this step you are about to be redirected to an external environment.

To begin, you'll create a personal or company account with our broker partner, PU Prime. This step takes place on PU Prime's secure website, outside of the Algo24 environment.

Once you complete the registration, you'll return here to continue with the next steps.

Please note: opening a company account involves a more extensive KYC (Know Your Customer) process and requires additional documentation. As a result, approval can take longer compared to a personal account.



Need Support?
Click here

Why PU Prime? PUPRIME

PU Prime is essential to operate your Algo24 strategy. You'll use this broker account to:

- Deposit and withdraw your funds
- Connect to one or more Algo24 strategies
- Hold and manage your capital securely
- Access your trading account 24/7

If you are planning to open a **Company Account** please go to step 1.7

Step 1.1

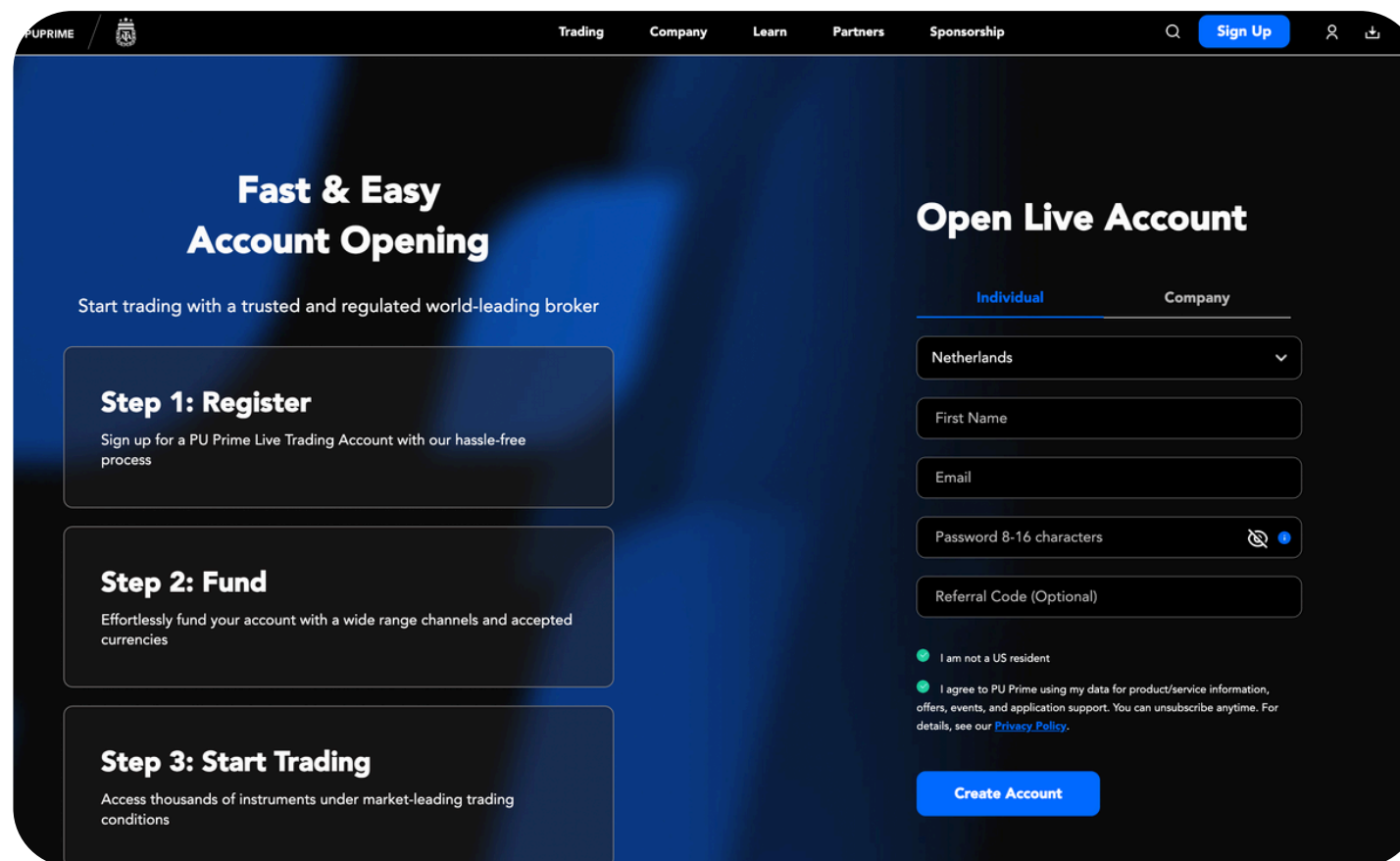
PU Prime **individual** account registration

START HERE

Create an account by filling in the information to the right.

Note: Leave the referral code blank

Important: Use the **'Start Here'** button above – otherwise, you **won't** be linked to Algo24 and won't be able to access our strategies.



Fill in your personal details and click **Next**

The image is a composite of two mobile app screens. The left screen shows a user's asset summary and a list of markets. The right screen shows the first step of account opening verification, focusing on personal details.

Left Screen: Asset Summary and Markets

Total assets estimate ⓘ

🇺🇸 **0.00** USD ▾

Markets

Forex	Crypto	Shares	Indices	Metals	Commodities	ETFs
Symbol			Bid			Change
🇺🇸🇪🇺	EURUSD		1.168			-0.000
🇪🇺🇩🇪	EURAUD		1.777			+0.003
🇪🇺🇯🇵	EURJPY		172.254			+1.407
🇺🇸🇩🇪	AUDNZD		1.093			+0.006
🇺🇸🇩🇪	AUDUSD		0.657			-0.000

Right Screen: Lv1. Account Opening Verification

Personal Details

First Name* Last Name*

Gender*

Date Of Birth*

Phone Number*

Country of main residency* Nationality*

Next

Step 1.3

PU Prime account configuration

Choose the following:

1. Trading Platform:

Recommended-MetaTrader 5

2. Account Type:

Standard

3. Account Currency:

EUR

Agree to the **Terms & Conditions** and click **Next**

Lv1. Account Opening Verification

Account Configuration

Choose Trading Platform ⓘ
Recommended-MetaTrader 5

Choose Account Type ⓘ
Standard

Choose Account Currency

☐ USD
 ☒ EUR
 ☐ GBP
 ☐ CAD
 ☐ JPY

☐ AUD
 ☐ SGD
 ☐ NZD
 ☐ HKD

☐ By ticking this box, I agree to all the below terms and conditions, [View all](#)

Back Next

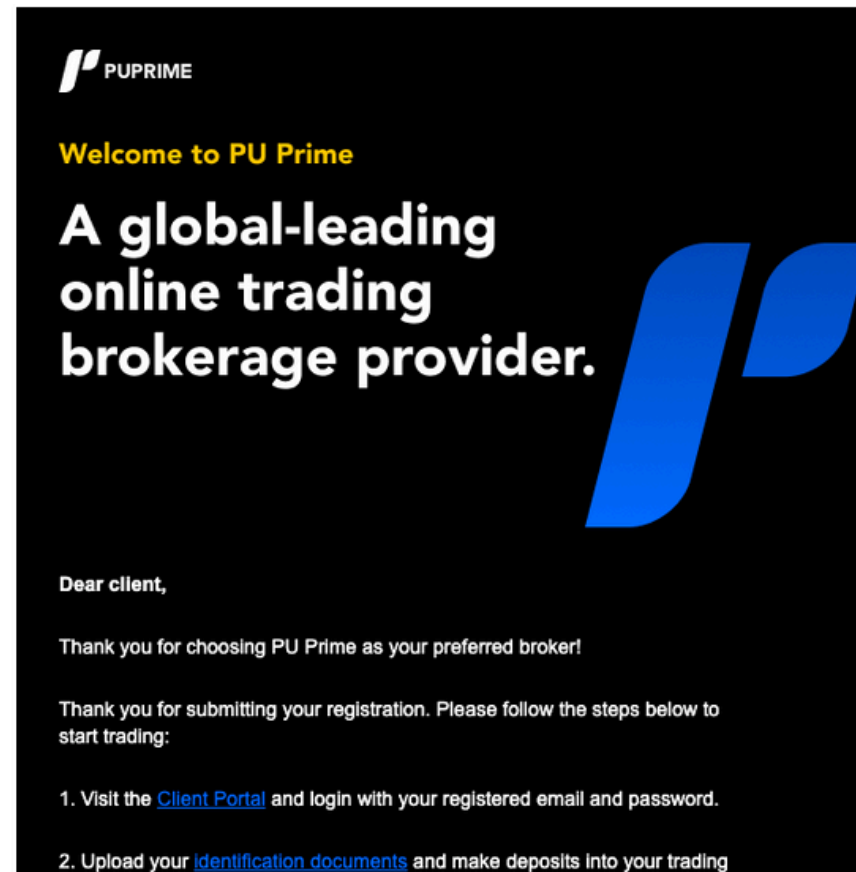
Forex	Crypto	Shares	Indices	Metals	Commodities	ETFs
Symbol			Bid			Change
EURUSD			1.168			-0.000
EURAUD			1.777			+0.003
EURJPY			172.254			+1.407
AUDNZD			1.093			+0.006
AUDUSD			0.657			-0.000

Step 1.4

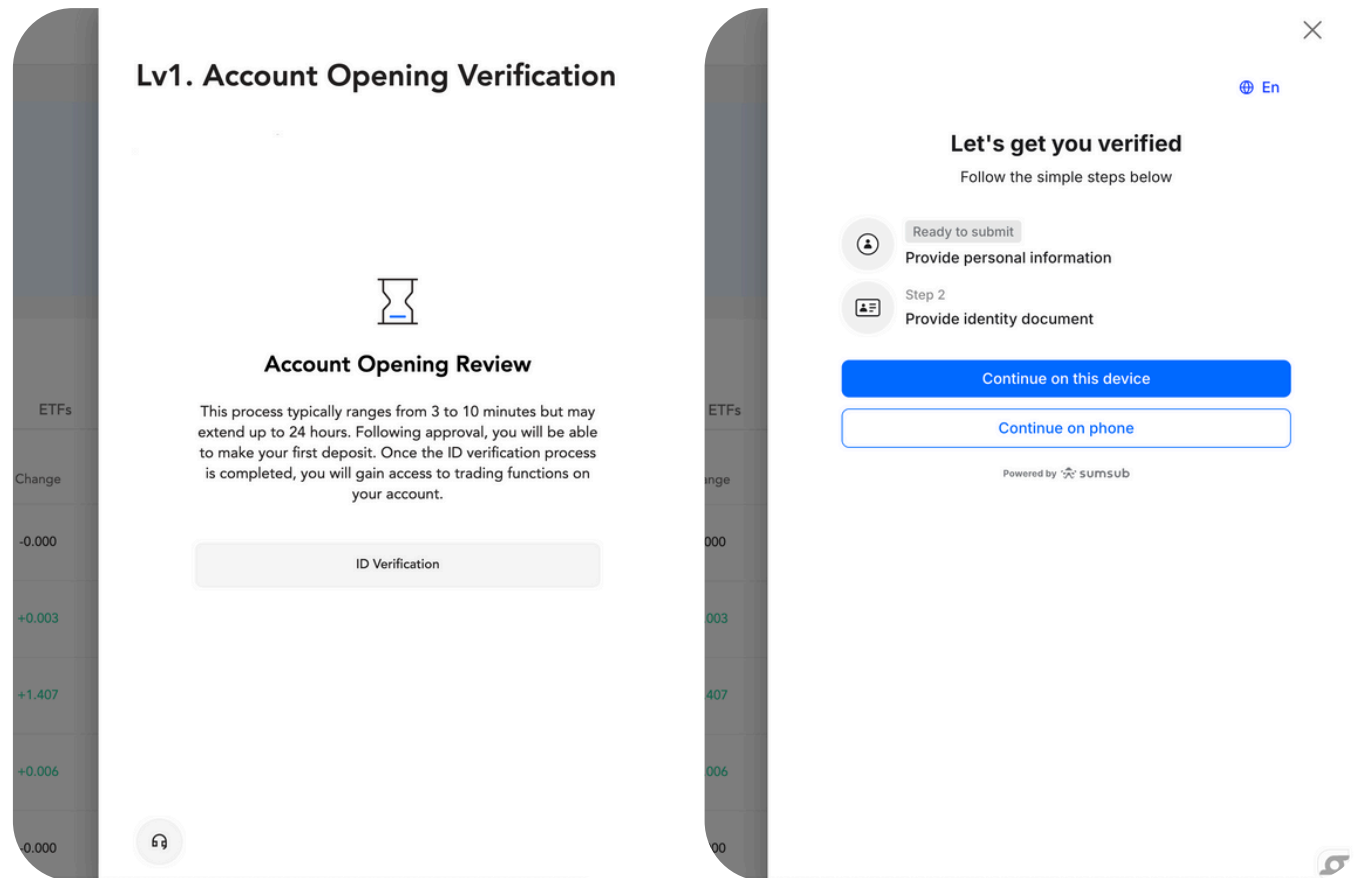
PU Prime welcome email

Once you have completed the account configuration, you will receive an email from PU Prime. You can kindly disregard/ignore this email.

We also recommend doing this with any bonus offers from PU Prime that you receive by email.



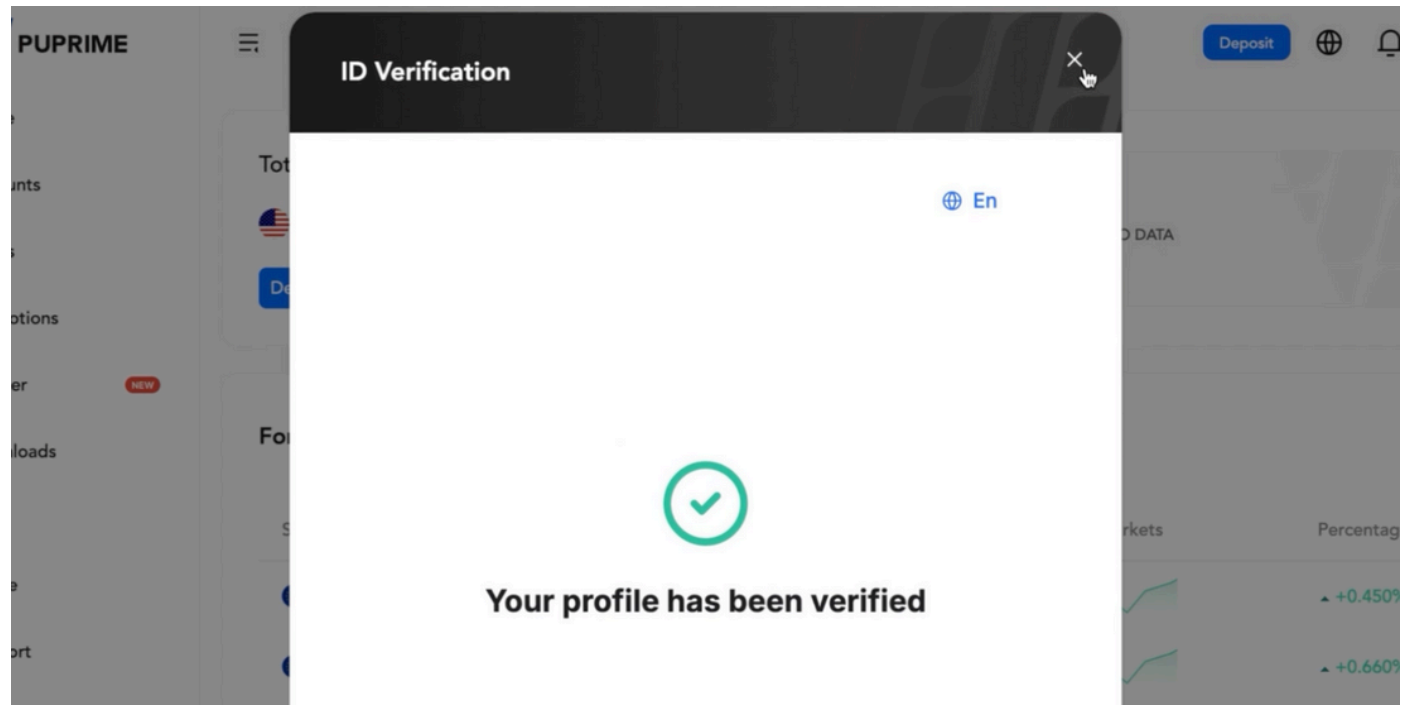
Note: Uploading your identification from your photo gallery works best.



Step 1.6

PU Prime account application

Once your profile has been verified, you can close the tab and proceed with the next steps.



If you are **not** planning to open a **Company Account** please go to step 2

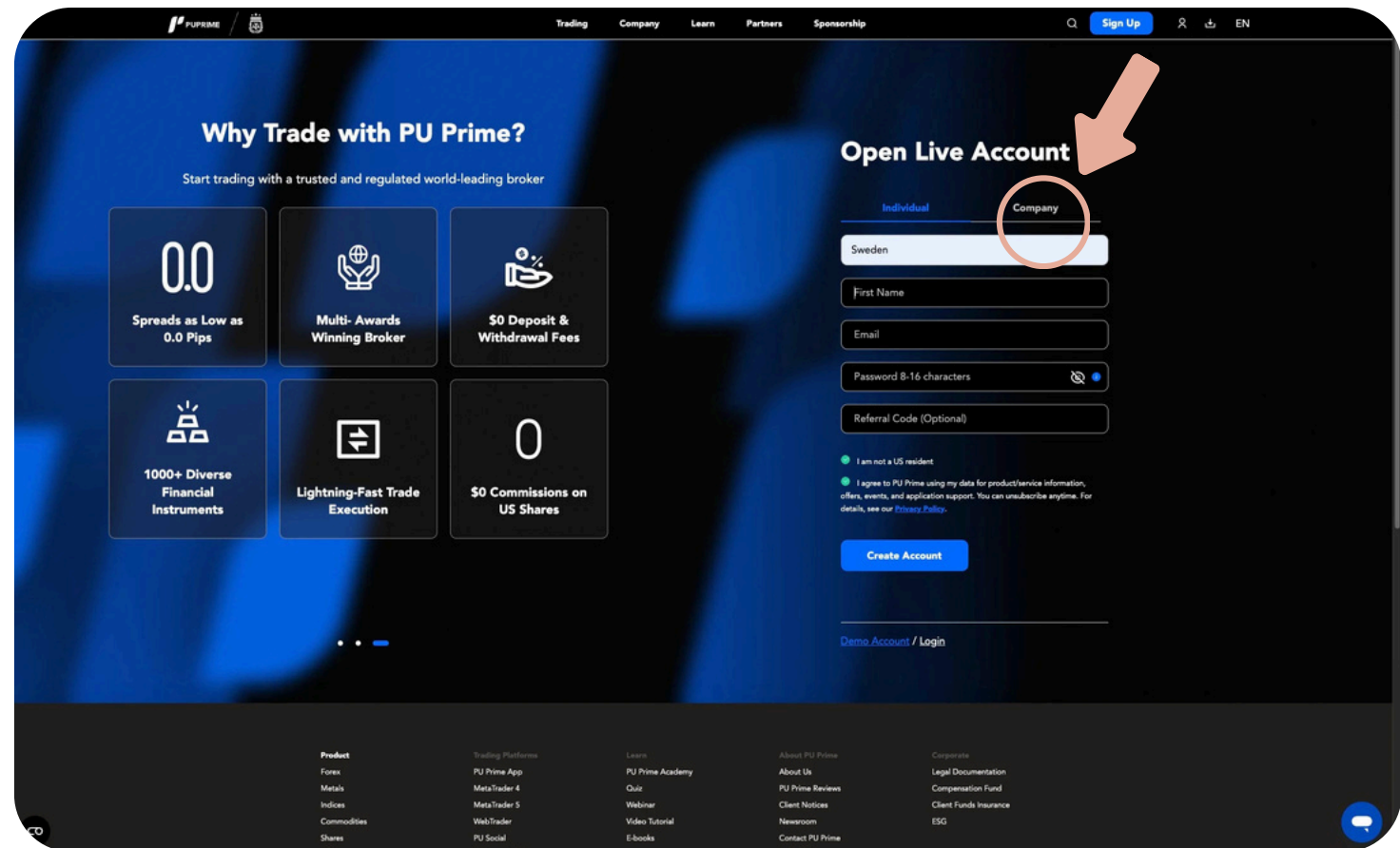
Step 1.7

PU Prime **company** account registration

START HERE

Create a company account by clicking on **Company** under Open Live Account

Important: Use the **'Start Here'** button above – otherwise, you **won't** be linked to Algo24 and won't be able to access our strategies.



The screenshot shows the PU Prime website's 'Open Live Account' section. The 'Company' tab is selected and circled in orange, with an orange arrow pointing to it. The 'Individual' tab is also visible. The form includes fields for Country (Sweden), First Name, Email, Password (8-16 characters), and Referral Code (Optional). There are two checkboxes: 'I am not a US resident' and 'I agree to PU Prime using my data for product/service information, offers, events, and application support. You can unsubscribe anytime. For details, see our Privacy Policy.' The 'Create Account' button is at the bottom of the form. The footer contains links for Product, Trading Platforms, Learn, About PU Prime, and Corporate.

If you are **not** planning to open a **Company Account** please go to step 2

Step 1.8

PU Prime company account registration

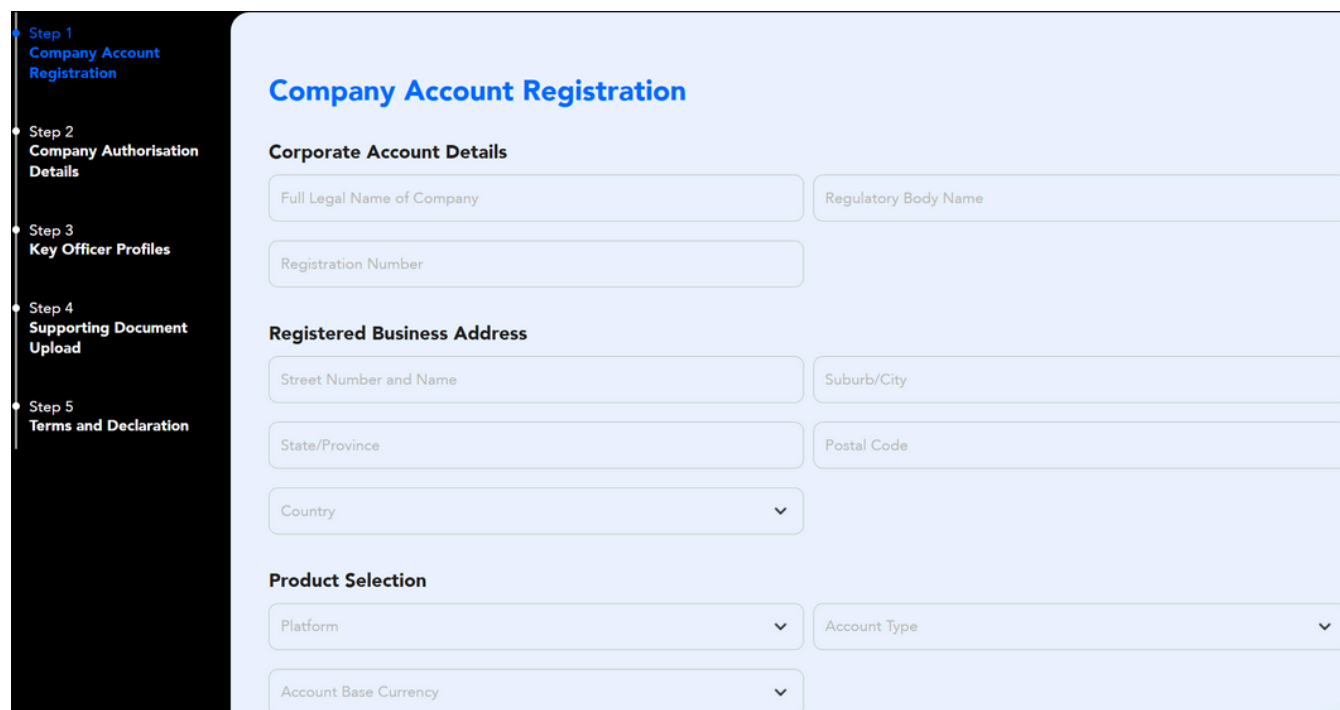
Create a company account by filling in the form on the right and completing all five steps.

Please note:

For the 'Regulatory Body Name' field, enter the corresponding legal entity type, for example:

- Netherlands – BV
- Spain – SL
- UK – LTD
- Sweden – AB

Important: for product selection choose the following
Platform – **MetaTrader 5**
Account Type – **Standard**
Account Base Currency – **EUR**



The screenshot shows a web interface for 'Company Account Registration'. On the left is a dark sidebar with a vertical list of five steps: Step 1 (Company Account Registration), Step 2 (Company Authorisation Details), Step 3 (Key Officer Profiles), Step 4 (Supporting Document Upload), and Step 5 (Terms and Declaration). Step 1 is highlighted in blue. The main content area is light blue and titled 'Company Account Registration'. It contains three sections: 'Corporate Account Details' with fields for 'Full Legal Name of Company', 'Regulatory Body Name', and 'Registration Number'; 'Registered Business Address' with fields for 'Street Number and Name', 'Suburb/City', 'State/Province', 'Postal Code', and a 'Country' dropdown; and 'Product Selection' with dropdowns for 'Platform', 'Account Type', and 'Account Base Currency'.

Step 2

Additional account verification & deposit your funds

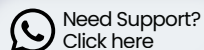
In this step, you'll complete additional verification, then make your first deposit on PU Prime's platform.

Important:

- Upload your Proof of Address (POA) to enable withdrawals.
- If you use SEPA or international bank transfers, you'll be asked to upload your ID and POA again for banking compliance.
- Make sure your payment method is under the same name as your PU Prime account.
- Preferably use a credit or debit card for the quickest processing. If that's not an option, SEPA is usually the easiest alternative.

Next step after deposit:

Transfer the funds internally to your Cent account(s) to activate your strategy (explained in Step 5.2).



What to expect in step 2

Make sure your payment method is in the same name as your PU Prime account

- Proof of Address required before withdrawals
- Additional ID & POA check if using SEPA or international transfers
- Deposit into your standard EUR account (MT5 Standard)
- Use the PU Prime mobile app or desktop to complete this process
- Use PU Prime's mobile app for on-the-go access to your account (downloadable in Apple & Google store)

Step 2.1

Additional account verification

Your trading account is already verified.

To **enable withdrawals** you'll need to complete Level 3 Verification by uploading a Proof of Address (POA) document.

Go to the **'Profile'** tab on the left and go to Level 3 in which you can upload a valid document showing your current residential address. This unlocks full withdrawal access.

The screenshot displays the PUPRIME user interface. On the left is a sidebar with navigation options: Home, Accounts, Funds, Copy Trading (NEW), Promotions, Xtrader (NEW), Downloads, Tools, and Profile (highlighted). The main content area shows the verification process. At the top right of the main area is a 'Deposit' button. Below the PUPRIME logo and user ID (995252), there are tabs for 'Client' and 'IB'. A 'Download' button is also present. The verification section is divided into three levels, each marked as 'Completed':

- Level 1. Account Opening Verification**: Requirements include Personal Details and Account Configuration. Permissions include Trading Account and Deposit.
- Level 2. ID Verification**: Requirements include ID Information and ID Photo. Permission includes Trade.
- Level 3. Address Verification**: Requirements include Address Information and Proof of Address. Permission includes Withdrawal.

A brown arrow points to the 'Standard' tab at the top of the verification section.

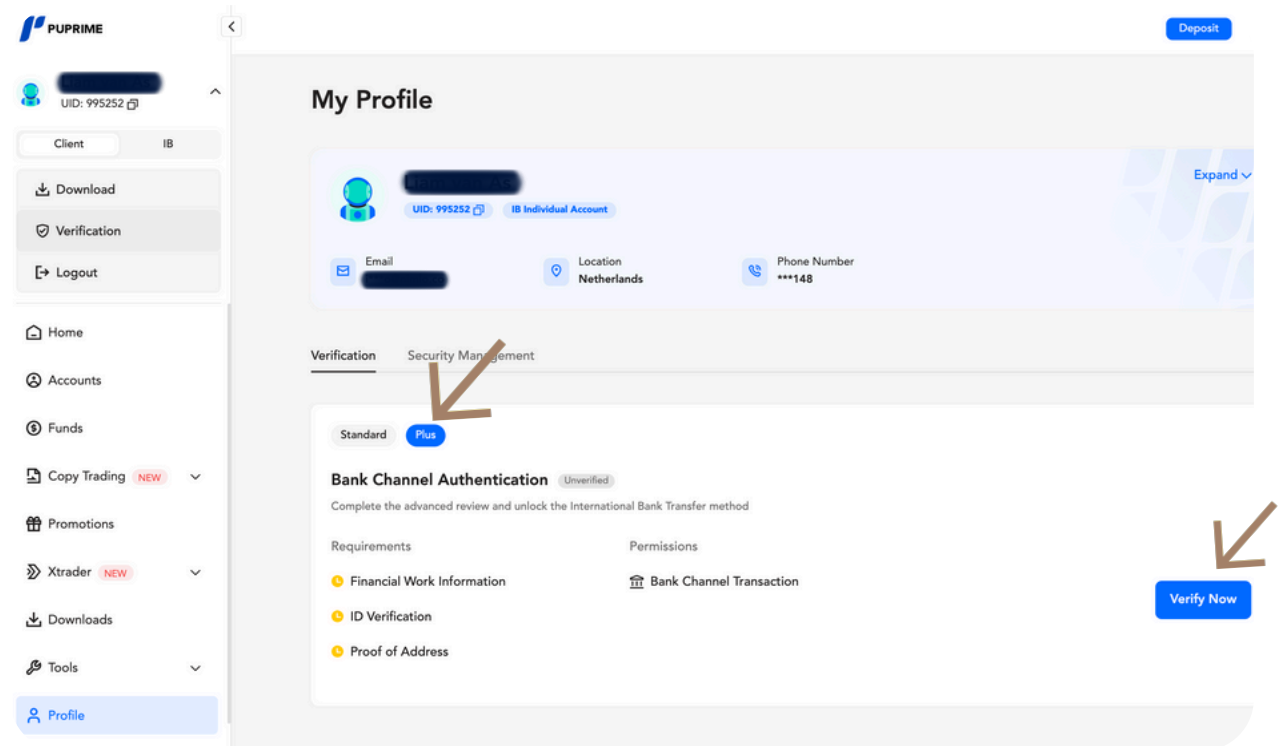
If you are **not** planning to use SEPA transfer or international bank transfer you can go to **step 2.4**

Step 2.2

Additional account verification

To use SEPA or international bank transfers for deposits, you must complete the **Plus Level Verification**.

Go to the Profile tab, select Plus, and click **Verify Now**. See next page for further instructions.



The screenshot displays the PUPRIME 'My Profile' interface. On the left is a sidebar menu with options: Home, Accounts, Funds, Copy Trading (NEW), Promotions, Xtrader (NEW), Downloads, Tools, and Profile (selected). The main content area is titled 'My Profile' and shows user details: UID: 995252, IB Individual Account, Email, Location (Netherlands), and Phone Number (***148). Below this, there are tabs for 'Verification' and 'Security Management'. Under the 'Verification' tab, there are two options: 'Standard' and 'Plus' (selected, indicated by a brown arrow). The 'Plus' option is labeled 'Bank Channel Authentication' and 'Unverified'. Below this, it says 'Complete the advanced review and unlock the International Bank Transfer method'. There are two columns of requirements: 'Requirements' (Financial Work Information, ID Verification, Proof of Address) and 'Permissions' (Bank Channel Transaction). A 'Verify Now' button (indicated by a brown arrow) is located at the bottom right of the verification section.

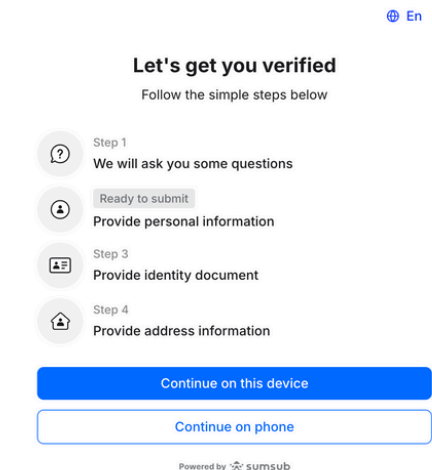
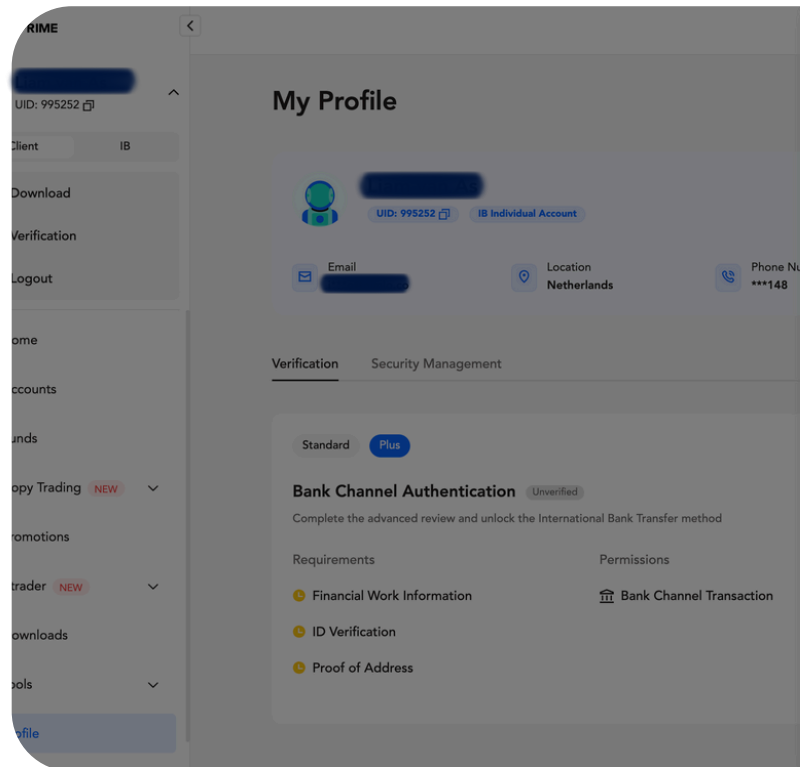
Step 2.3

Additional account verification

Once you have pressed the 'Verify Now' button, you will see the following pop-up. Follow the steps to complete the Advanced Verification process. You can upload your financial details, identification, and proof of address.

You've already uploaded your ID and proof of address earlier when opening your PU Prime account.

However, these documents need to be verified again at this stage to activate SEPA and international transfers.

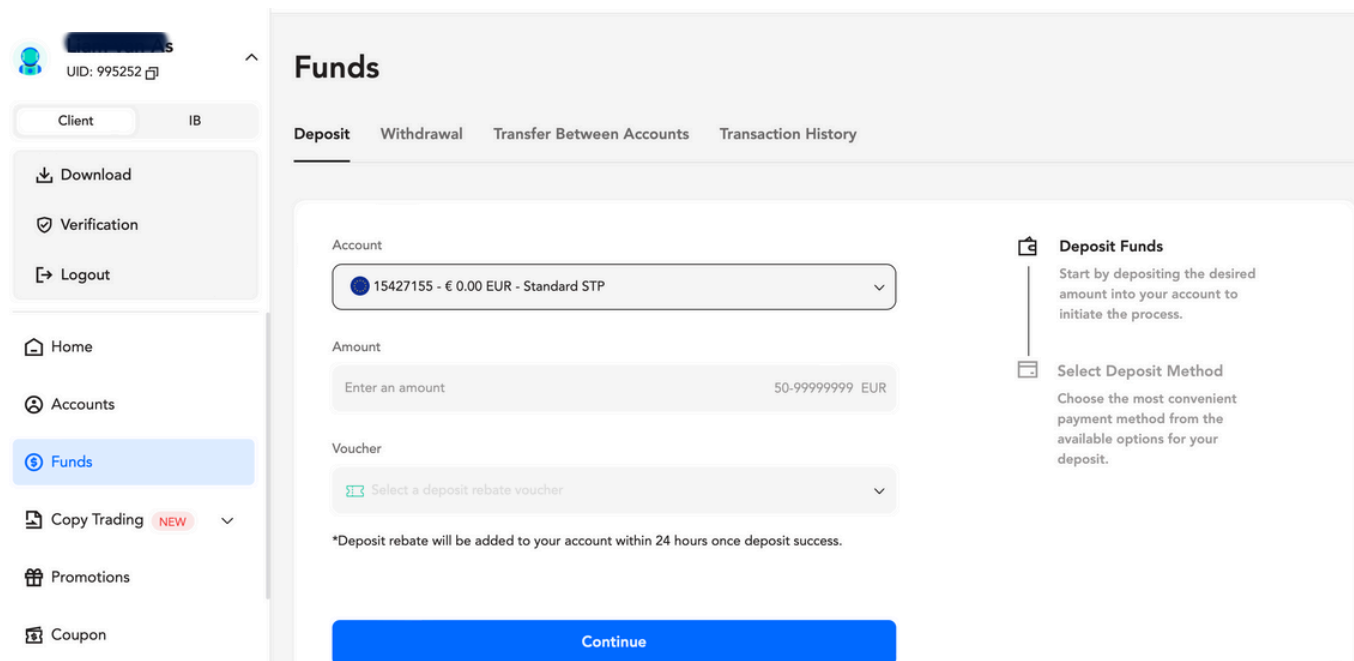


Step 2.4

PU Prime account deposit

When you have completed the verification process, you will be able to fund your account. You can do this via the **Funds** tab to the left. Follow the steps and deposit the desired amount.

Choose an amount and press Continue.



Note:

Minimum investment amount per strategy:

- Go Steady – € 1,250
- Go Balanced – € 1,250
- Go Bold – € 2,500
- Combined portfolio – €5,000 in total, with a minimum of €1,000 per strategy

If you choose the combined portfolio, please deposit the total amount you intend to allocate across all strategies.

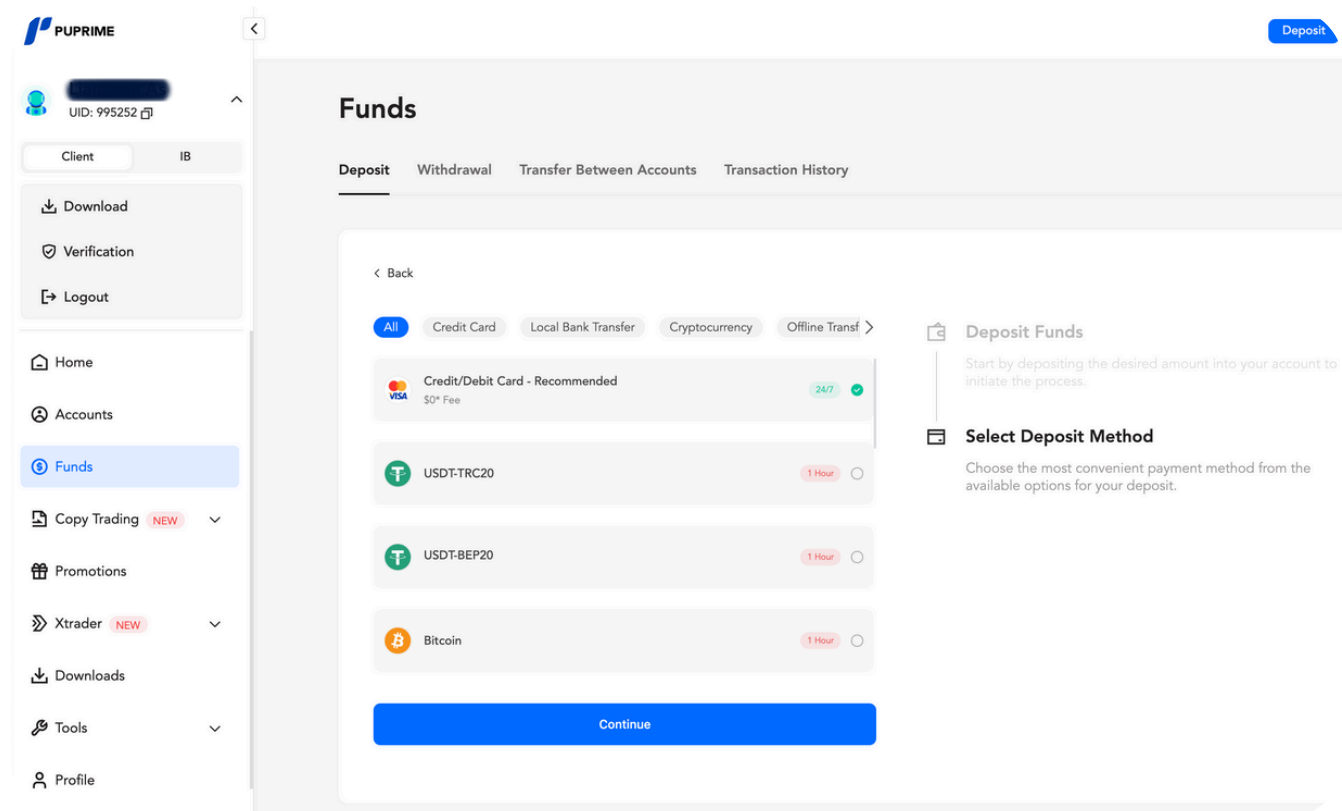
Step 2.5

PU Prime account deposit

Our preferred payment method is credit or debit card for the quickest processing.

If you choose to make a SEPA bank transfer, be aware that additional KYC is required within PU Prime as mentioned and explained in step 2.2 and 2.3.

Before depositing, check whether your payment method has any transfer limits in place to avoid delays.



Step 3

Open one or more EUR Cent (EUC) accounts

You will complete this step within the PU Prime environment.

After creating your standard EUR account, you'll open one or more EUR Cent accounts (EUC) — these are special trading accounts in order to use Algo24's strategies.

Each strategy requires its own Cent account. For example, if you want to use both Go Steady and Go Balanced, you'll need to create two Cent accounts.

Why Cent accounts?

- They allow you to use Algo24's strategies
- You need one Cent account per strategy
- Each Cent account comes with its own MT login credentials
- You maintain control and flexibility per strategy

Once finished, return here to continue with the next steps

What is a Cent account?

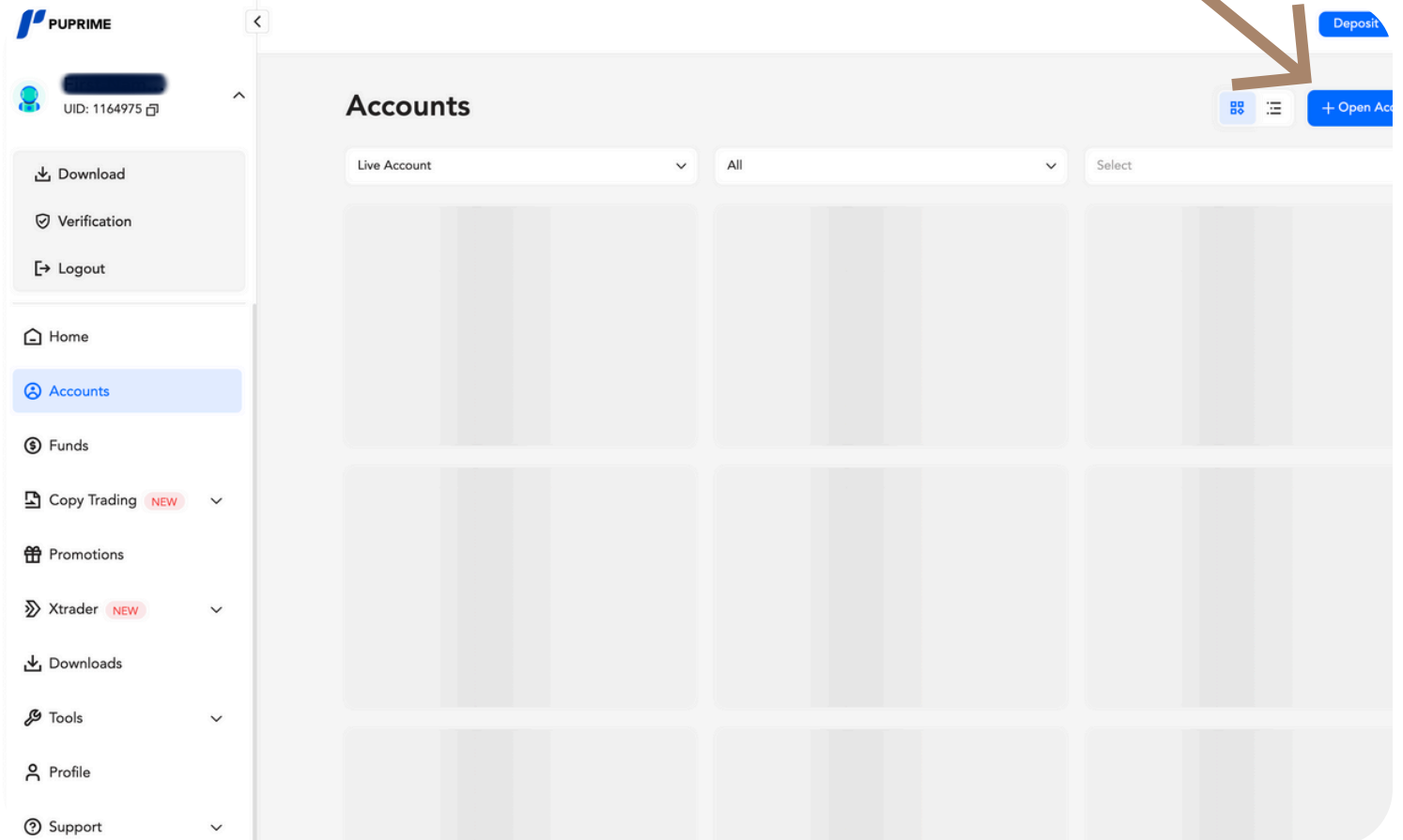
A Cent account is a type of trading account where the balance is shown in cents rather than dollars or euros. For example, a deposit of 10 EUR will appear as 1,000 cents.

Using a Cent account allows us to provide copy trading strategies that usually have a minimum investment amount of 50,000 EUR.

Step 3.1

Open a Cent
account

Under your Accounts
page, press **Open
account**



Step 3.2

Open a Cent account

Choose the following:

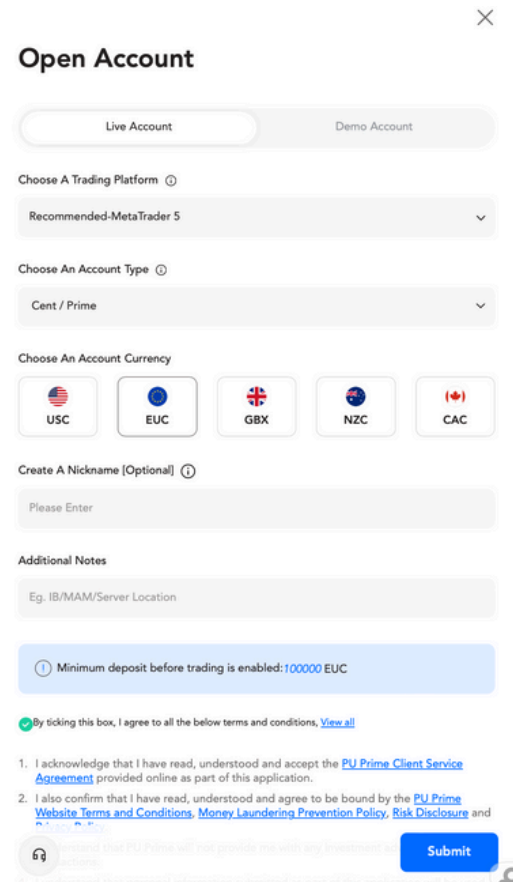
1. Trading Platform:
Recommended-MetaTrader 5

2. Account Type:
Cent Prime

3. Account Currency:
EUC

4. Additional Notes:
MT5-PU2

5. Agree to the **Terms & Conditions** and submit



Note: This step usually takes up to 10 minutes. Once your new Cent account is active, you will receive an email from PU Prime with your MT5 login details. If you do not receive them within a day, please contact us on WhatsApp and we will assist you

You can skip this step if you are **not** planning to invest in more than one strategy

Step 3.3

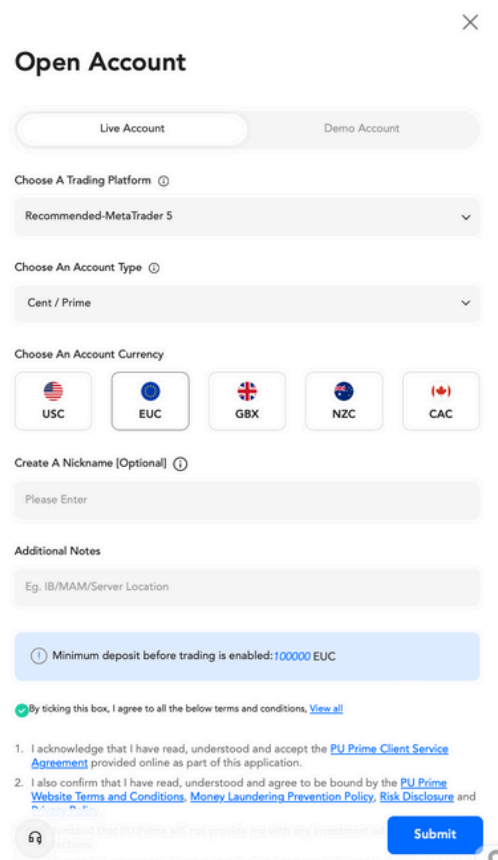
Multiple strategies or the Combined Portfolio Strategy

If you plan to deposit into multiple strategies or use the combined portfolio, you'll need to **open one Cent account per strategy**.

For example:

If you choose Go Steady and Go Bold, you'll need to open two Cent accounts.

Follow the instructions of 3.2 until you have 2 or 3 Cent accounts.



The screenshot shows the 'Open Account' form with the following fields and options:

- Open Account** (Title)
- Live Account** (Selected) / **Demo Account** (Option)
- Choose A Trading Platform** (Dropdown menu showing 'Recommended-MetaTrader 5')
- Choose An Account Type** (Dropdown menu showing 'Cent / Prime')
- Choose An Account Currency** (Grid of currency options: USC, EUC, GBX, NZC, CAC)
- Create A Nickname [Optional]** (Text input field with placeholder 'Please Enter')
- Additional Notes** (Text input field with placeholder 'Eg. IB/MAM/Server Location')
- Minimum deposit before trading is enabled: 100000 EUC** (Information banner)
- Agreement** (Checkbox) and **Terms and Conditions** (Link to 'View all')
- 1.** I acknowledge that I have read, understood and accept the [PU Prime Client Service Agreement](#) provided online as part of this application.
- 2.** I also confirm that I have read, understood and agree to be bound by the [PU Prime Website Terms and Conditions](#), [Money Laundering Prevention Policy](#), [Risk Disclosure](#) and [Privacy Policy](#).
- Submit** (Blue button)

Please note: PU Prime's system requires at least a one-minute interval between the opening of Cent accounts.



Step 4

Download the app

The Algo24 app is available in the App Store, simply search for Algo24 Trading or click below

DOWNLOAD



Need Support?
Click here

What you can do in the Algo24 app

- Connect to your PU Prime MT accounts
- Connect to Algo24 strategies
- Connect to L&E LLP
- Track your portfolio 24/7
- See your returns per strategy
- View open & closed trades
- Link to deposit/withdraw
- And more...

You're now fully set up and ready to follow your strategy!

Step 4.1

Create an Algo24 app account


1. Accept the risk warning and disclaimer, then click on **Create Algo24 app account**

2. Fill in the details that you want to use to log in on the Algo24 app

Note: In the **Name** section, please enter your first name only.

In the **Password** section, enter a new password. It will only be used to access the app. After this is filled in please click on **Register**

1



Risk warning:
CFDs are complex instruments and come with a high risk of losing money rapidly due to leverage. At least 75.1% of retail investors lose money when trading CFDs with this broker provider. You should consider whether you understand how CFDs work, and whether you can afford to take the high risk of losing your money.

Disclaimer:
For the avoidance of doubt Algo24 is not independently regulated by the FCA. Algo24 is a 'Strategy Provider' to Pelican Trading. Pelican Trading is a trading name of London & Eastern LLP. London & Eastern LLP is authorised and regulated by the Financial Conduct Authority in the UK, ref 534484. Registered address: 78 York Street, WIH 1DP, London

☒ I have read, and accept the risk warning and disclaimer.

I have already started the Algo24 onboarding process (set up a broker account and received MT5 login details)

[Create Algo24 app account](#)

I didn't start the Algo24 onboarding process

[Start onboarding process](#)

2

Register

Name

Enter your name

Email address

Enter your email address

Password

Enter your password

Confirm Password

Confirm your password

[Register](#)

Already have an Algo24 account? [Sign in](#)

Step 4.2

Connect PU Prime MetaTrader (MT) account to the Algo24 app

1. On the first screen, enter the name of (one of) the strategy(-ies) you want to use under 'Strategy Name'. If you plan to use multiple strategies, please enter here the name of the strategy you have chosen for this account.

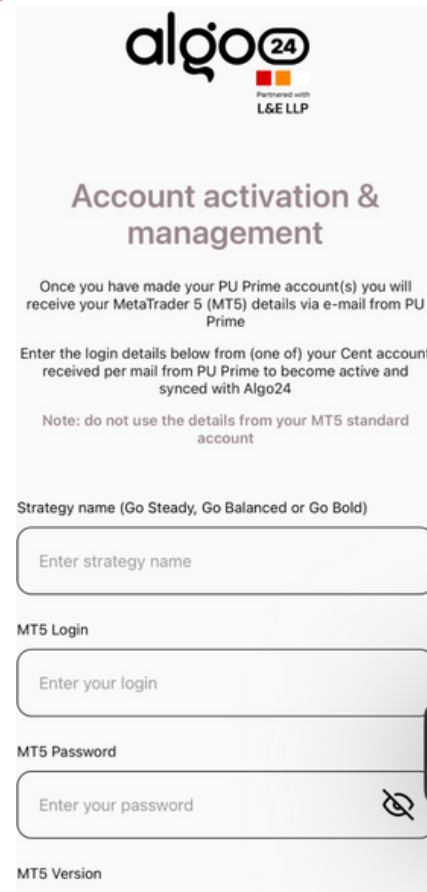
Important: Each MT account can be linked to one strategy only. You'll choose which MT account to use for each strategy at the start. Make sure to remember which MT account is linked to which strategy.

Use the MT5 login and password from your **EUC account** provided by PU Prime via mail.

2. In the second part of the screen, please complete the following fields:

- MetaTrader Version: Select **MT5**
- MT Server: Choose the server provided in the email from PU Prime. This will be either **PU Prime MT5** or **PU Prime 2 MT5**, depending on what you received

1



algo24
Partnership with
L&E LLP

Account activation & management

Once you have made your PU Prime account(s) you will receive your MetaTrader 5 (MT5) details via e-mail from PU Prime

Enter the login details below from (one of) your Cent account received per mail from PU Prime to become active and synced with Algo24

Note: do not use the details from your MT5 standard account

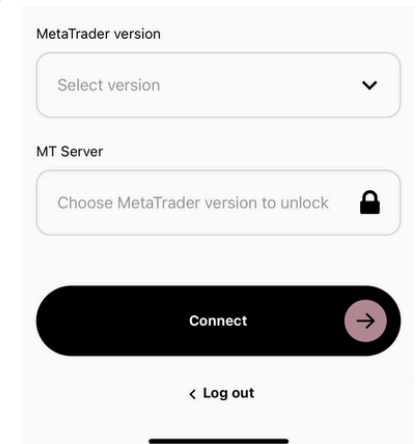
Strategy name (Go Steady, Go Balanced or Go Bold)

MT5 Login

MT5 Password

MT5 Version

2



MetaTrader version

Select version

MT Server

Choose MetaTrader version to unlock

Connect

< Log out

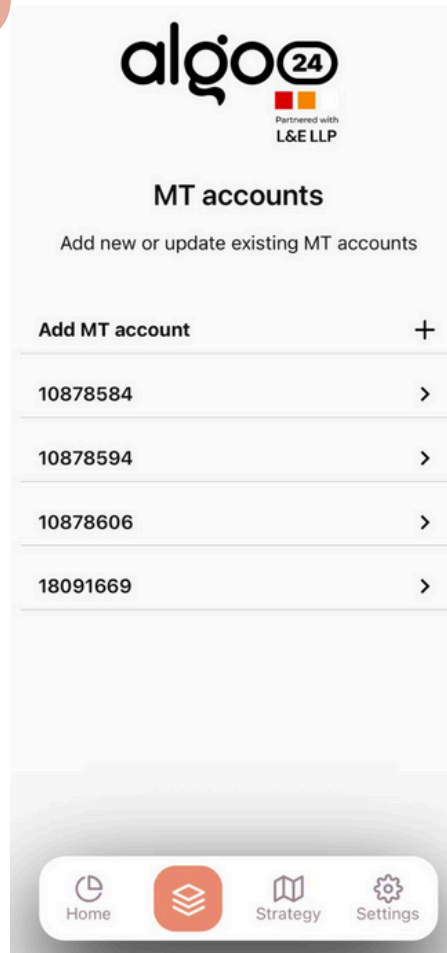
You can skip this step if you are **not** planning to invest in more than one strategy

Step 4.3

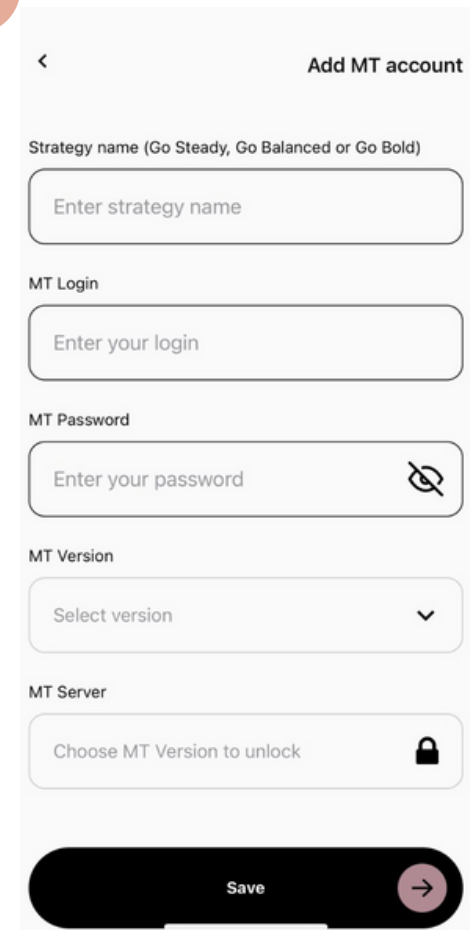
Connect additional PU Prime MetaTrader (MT) account(s) to the Algo24 app

1. On the first screen, tap **Accounts** in the bottom menu. Then select **Add MT Account**
2. On the second screen follow the steps as described in step 4.2 and then press the **Save** button. Repeat this for every choosen strategy.

1



2



< Add MT account

Strategy name (Go Steady, Go Balanced or Go Bold)

Enter strategy name

MT Login

Enter your login

MT Password

Enter your password

MT Version

Select version

MT Server

Choose MT Version to unlock

Save

Step 5

Internal transfer(s) between PU Prime accounts

This step takes place within the PU Prime environment. Besides your desktop you could also make use of the PU Prime app which you can download in the Apple App Store & Google Play Store.

Now it's time to fund your EUR Cent account(s) (EUC) with the amount you wish to invest in each strategy. In the previous steps (4.2 and 4.3), you selected which MT5 account number you'll use for each strategy.

Please make sure to deposit the correct amount into each EUC account, based on how much you plan to allocate per strategy.

What to expect in step 5

In this step you will fund your cent account(s) (EUC) from your main standard account.

- Use the PU Prime mobile app or desktop to complete this process
- Check which MT5 Cent account numbers you linked to each strategy in steps 4.2 and 4.3
- Allocate your investment per strategy by doing an internal transfer in PU Prime

Skip this step if you plan to transfer via the PU Prime app.

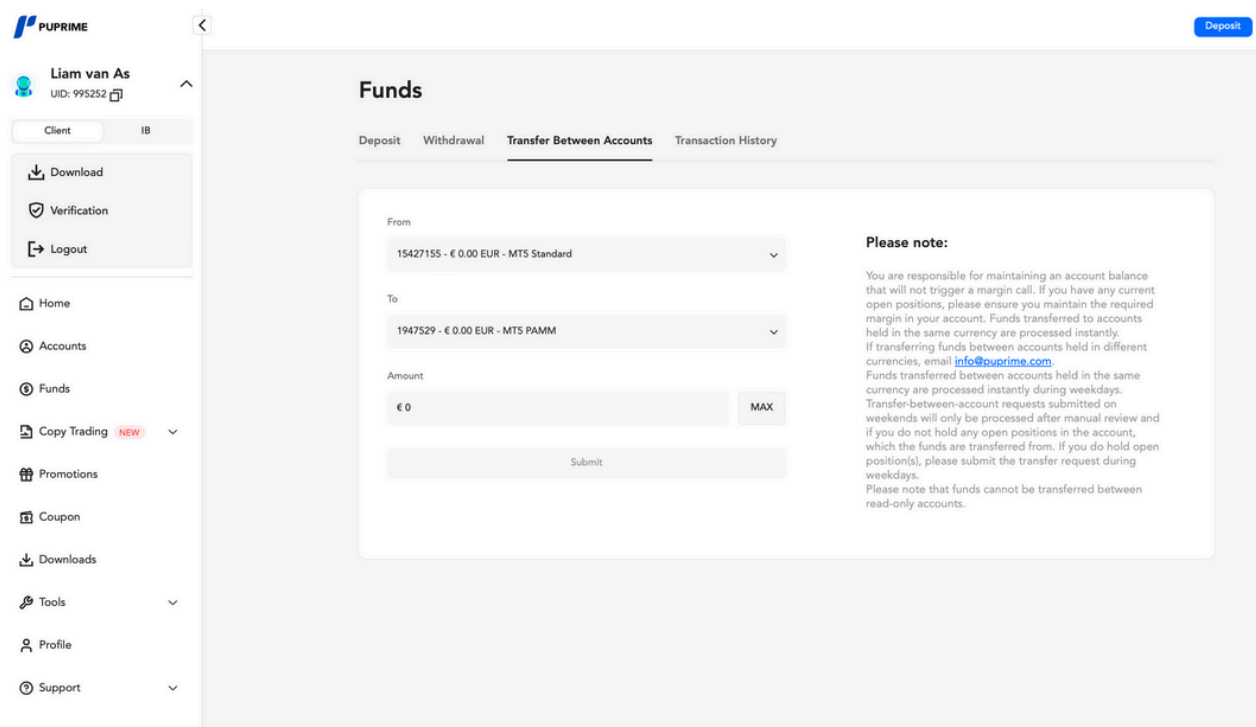
Step 5.1.1 (desktop)

Internal transfer(s)
between PU Prime
accounts

Once your EUC account is active,
you can now transfer the funds
deposited from the standard
account into the Cent account(s).

In steps (4.2 and 4.3), you selected
which MT5 account number you'll
use for each strategy.

You can now transfer the desired
amounts from the standard
account to the corresponding EUC
account numbers of each strategy
you want to use.



Funds

Deposit Withdrawal **Transfer Between Accounts** Transaction History

From: 15427155 - € 0.00 EUR - MTS Standard

To: 1947529 - € 0.00 EUR - MTS PAMM

Amount: € 0 MAX

Submit

Please note:

You are responsible for maintaining an account balance that will not trigger a margin call. If you have any current open positions, please ensure you maintain the required margin in your account. Funds transferred to accounts held in the same currency are processed instantly. If transferring funds between accounts held in different currencies, email info@puprime.com. Funds transferred between accounts held in the same currency are processed instantly during weekdays. Transfer-between-account requests submitted on weekends will only be processed after manual review and if you do not hold any open positions in the account, which the funds are transferred from. If you do hold open position(s), please submit the transfer request during weekdays. Please note that funds cannot be transferred between read-only accounts.

Note: the total amount you transfer to the EUC account will be fully invested once it is connected to a strategy.

Step 5.1.2 (app)

Internal transfer(s)
between PU Prime
accounts

Once your EUC account is active,
you can now transfer the funds
deposited from the standard
account into the Cent account(s)

In steps (4.2 and 4.3), you selected
which MT5 account number you'll
use for each strategy.

You can now transfer the desired
amounts from the standard
account to the corresponding EUC
account numbers of each strategy
you want to use.

1

Live | 11453731

UID: 995252

Verified

TRADE LIKE CHAMPIONS

Assets

Deposit

Transfer

Withdraw

Funds

Rewards

Coupons

Other

IB

Price Alerts

Security

2

Transfer Funds

From

Please select account

To

Please select account

Currency

Amount

Please enter amount

Transferable Balance:

Trades

Orders

Discover

Promo

Profile

Next

Note: the total amount you transfer to the EUC account will be fully invested once it is connected to a strategy.

Step 6

Connect to the strategy or strategies

This step takes place within the Algo24 app.

Now it's time to link your MT5 Cent account(s) to the Algo24 strategy or strategies you selected in step 4 and funded in step 5.

In this step you will also connect to our compliance partner, London & Eastern LLP (L&E LLP). This step is legally required before you can connect to any Algo24 strategy.

Important when choosing multiple strategies

Make sure to connect the correct MT5 account to the right strategy

What to expect in step 6

- Select one or more strategies:
Go Steady, Go Balanced, Go Bold
- Connect to L&E LLP
- Explanation of how to copy and stop copying a strategy

If you're using the Combined Portfolio, you'll need to repeat this process for all three strategies.

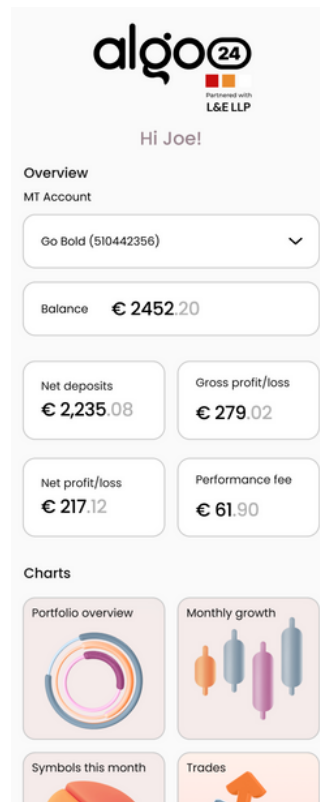
Step 6.1.1

Connecting to the strategy or strategies

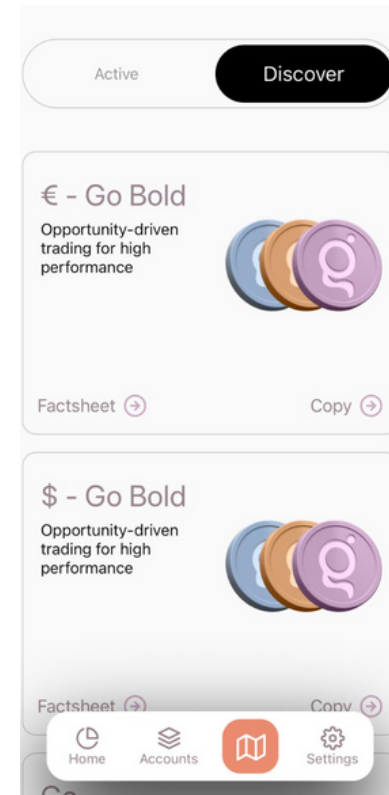
Start on the Home page of the app. Under **MT Account**, select one of the strategy names/MT5 numbers you wish to connect.

In the bottom menu, tap the **Strategy** button, then select **Discover**. Now you can click the **Copy** button of the strategy that belongs to the MT5 account you selected on the Home page (see screenshot 1 on the right).

1



2



Please note: With Go Steady and Go Balanced, your account currency is automatically detected. If you have an euro account, you will automatically invest in the euro strategy. Only with Go Bold do you need to manually choose between the euro or the dollar strategy.

Step 6.1.2

Connecting to the strategy or strategies

1. Click on the **confirm and accept** button to accept the Terms and Conditions of London & Eastern LLP

2. Press **Agree and copy**

1

algo24
Partnered with
L&E LLP

< Copy Go Bold

Minimum investment € 2500 (€ 1,000 for Combined Portfolio users)
12 month ROI 110.82%
Max drawdown -21.62%
Asset allocation Forex

Performance fee

25%

☐ I hereby confirm that I have read and accept the terms and conditions of London & Eastern LLP

Agree and copy →

Risk warning:
CFDs are complex instruments and come with a high risk of losing money rapidly due to leverage. At least 75.1% of retail investors lose money when trading CFDs with this broker provider. You should consider whether you understand how CFDs work, and whether you can afford to take the high risk of losing your money.



By accepting the Terms and Conditions from Pelican (London & Eastern LLP), you are agreeing to the following:

- To authorise Algo24 to trade on your behalf
- To comply with UK/EU financial regulations
- To confirm your acceptance of performance-based fees
- To complete your registration in a legally compliant way

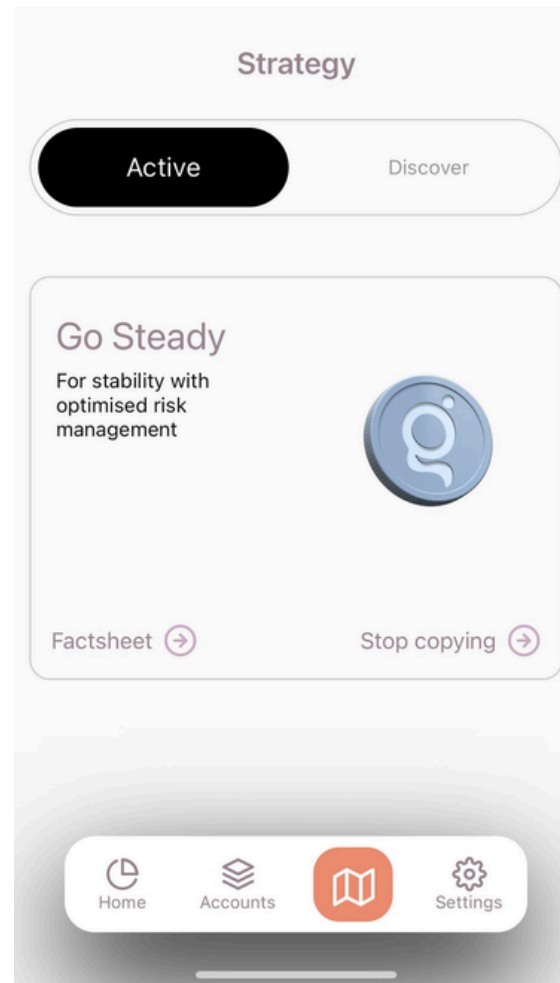
Step 6.1.3

Connecting to the strategy or strategies

Once you click on **Agree and Copy**, the strategy will become active and appear under **Active**

You are now successfully following an Algo24 strategy!

Feel free to explore the app and get familiar with its features





Onboarding complete

Any questions? Reach out

info@algo24.com
+31 20 210 1910

