

# Onboarding manual - EUR account



Please note: during this onboarding you will find a WhatsApp button on every step, so you can always reach out if you have any questions.



If you prefer video onboarding, please see our onboarding videos here.



#### Introduction





In this step-by-step guide, we'll walk you through creating an account with our partner broker PU Prime, accepting the terms and conditions and connecting with Pelican (London & Eastern LLP), and selecting your strategy or strategies within Algo24.

Why an agreement with these three parties?

**PU Prime** is our partner broker. A broker is a financial institution that executes and processes trades on behalf of its clients. It acts as an intermediary, providing access to financial markets such as stocks, forex, commodities, and crypto.

**Pelican** with its operating entity **London & Eastern LLP** (regulated principle) and **Pelican Exchange Limited** (technological infrastructure) is our compliance partner. They are regulated and hold the necessary licenses. Through our partnership with Pelican, we operate under the financial regulations of both the EU and the United Kingdom.

Algo24 provides the trading strategies you can choose from. We are your first point of contact, and all information and communication flows through us. Because we collaborate with the above-mentioned partners, the entire onboarding process is set up this way.

#### You will walk through the following steps

- 1. Open an account with PU Prime
- " Open an account with Formine

2. Deposit your funds

- 3. Open one or more Cent accounts
- 4. Download the app
- 5. Internal transfers between PU Prime accounts
- 6. Connect to your strategy or strategies



#### Step 1

#### Open an account with PU Prime

In this step you are about to be redirected to an external environment.

To begin, you'll create a personal or company account with our broker partner, PU Prime. This step takes place on PU Prime's secure website, outside of the Algo24 environment.

Once you complete the registration, you'll return here to continue with the next steps.

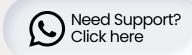
Please note: opening a company account involves a more extensive KYC (Know Your Customer) process and requires additional documentation. As a result, approval can take longer compared to a personal account.

#### Why PU Prime?



PU Prime is essential to operate your Algo24 strategy. You'll use this broker account to:

- Deposit and withdraw your funds
- Connect to one or more Algo24 strategies
- Hold and manage your capital securely
- Access your trading account 24/7







If you are planning to open a Company Account please go to step 1.7

### Step 1.1

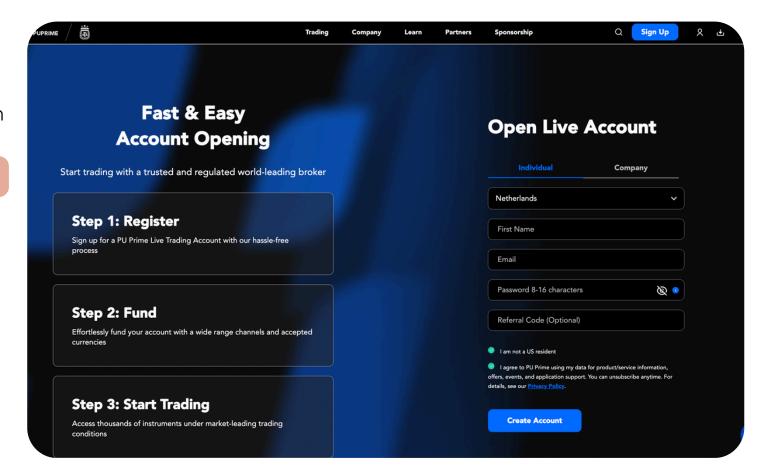
PU Prime **individual** account registration

#### **START HERE**

Create an account by filling in the information to the right.

**Note:** Leave the referral code blank

Important: Use the 'Start Here' button above — otherwise, you won't be linked to Algo24 and won't be able to access our strategies.

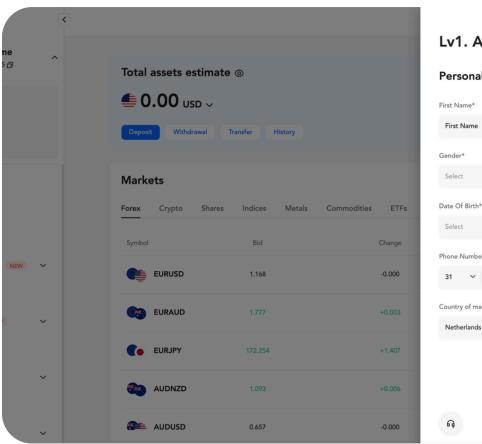


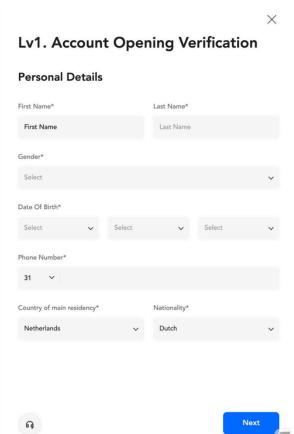


### Step 1.2

PU Prime account registration

Fill in your personal details and click **Next** 







### Step 1.3

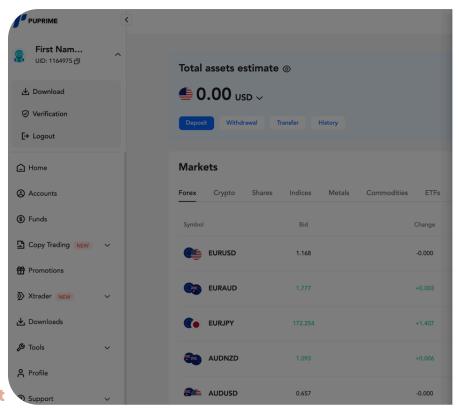
PU Prime account configuration

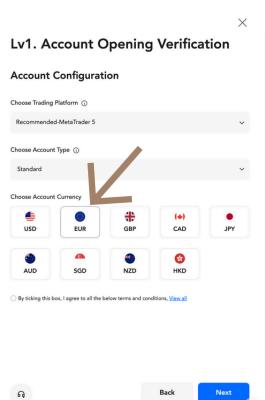
Choose the following:

1. Trading Platform:
RecommendedMetaTrader 5

- 2. Account Type: **Standard**
- 3. Account Currency: **EUR**

Agree to the Terms & Conditions and click Next





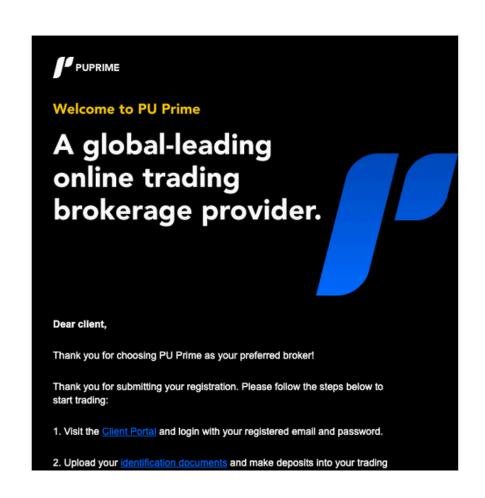


#### Step 1.4

PU Prime welcome email

Once you have completed the account configuration, you will receive an email from PU Prime. You can kindly disregard/ignore this email.

We also recommend doing this with any bonus offers from PU Prime that you receive by email.





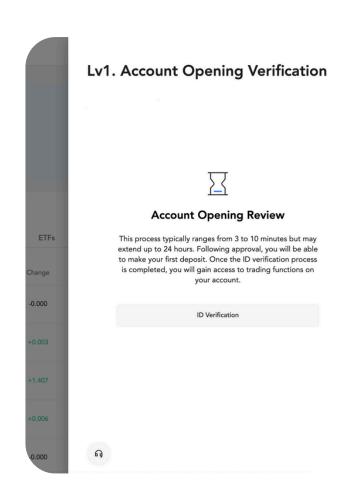
### Step 1.5

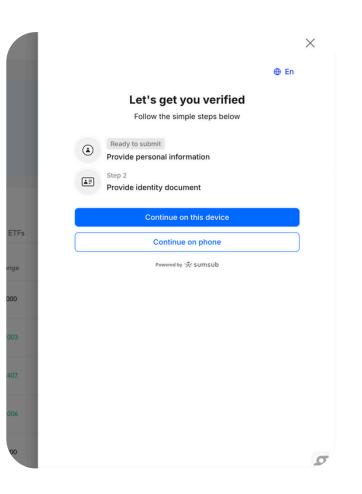
PU Prime account application

Choose 'ID Verification' and follow the steps.

You'll be asked to continue on your phone or laptop. Using your phone is preferred to upload your ID. Once uploaded, you can continue on desktop.

**Note**: Uploading your identification from your photo gallery works best.



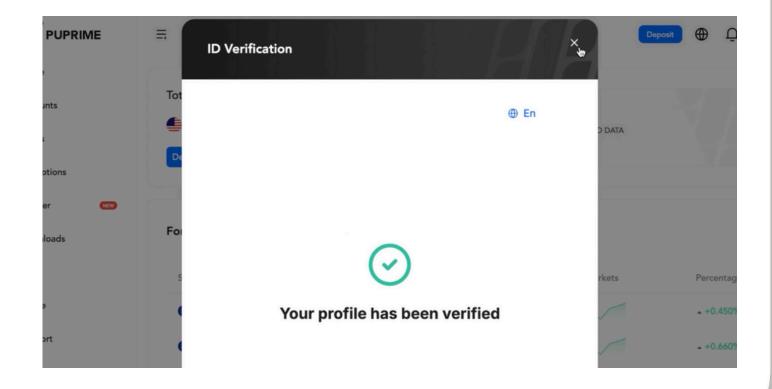




### Step 1.6

PU Prime account application

Once your profile has been verified, you can close the tab and proceed with the next steps.





If you are not planning to open a Company Account please go to step 2

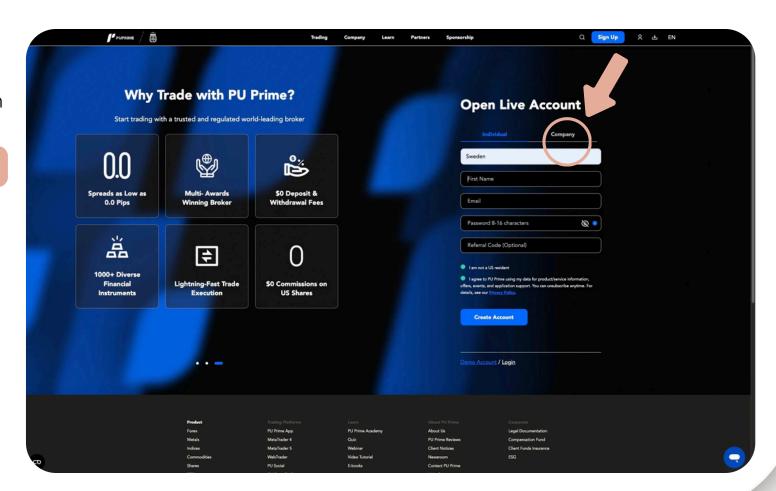
### Step 1.7

PU Prime **company** account registration

#### **START HERE**

Create a company account by clicking on Company under Open Live Account

Important: Use the 'Start Here' button above — otherwise, you won't be linked to Algo24 and won't be able to access our strategies.





If you are not planning to open a Company Account please go to step 2

### Step 1.8

PU Prime company account registration

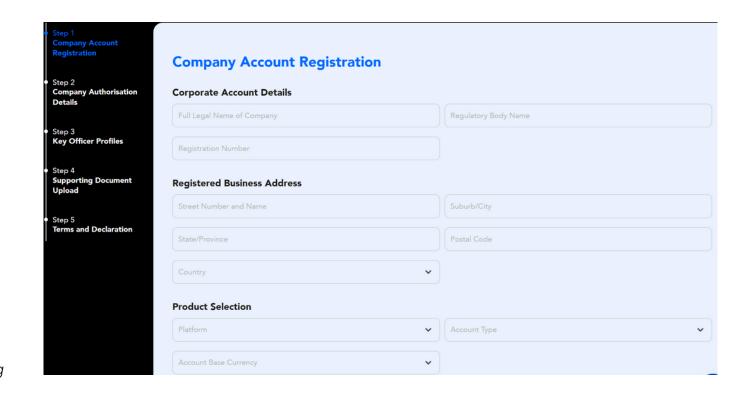
Create a company account by filling in the form on the right and completing all five steps.

Please note:

For the 'Regulatory Body Name' field, enter the corresponding legal entity type, for example:

- Netherlands BV
- Spain SL
- UK LTD
- Sweden AB

Important: for product selection choose the following Platform - MetaTrader 5 Account Type - Standard Account Base Currency - EUR





### Step 2

### Additional account verification & deposit your funds

In this step, you'll complete additional verification, then make your first deposit on PU Prime's platform.

#### Important:

- Upload your Proof of Address (POA) to enable withdrawals.
- If you use SEPA or international bank transfers, you'll be asked to upload your ID and POA again for banking compliance.
- Make sure your payment method is under the same name as your PU Prime account.
- Preferably use a credit or debit card for the quickest processing. If that's not an option, SEPA is usually the easiest alternative.

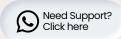
Next step after deposit:

Transfer the funds internally to your Cent account(s) to activate your strategy (explained in Step 5.2).



Make sure your payment method is in the same name as your PU Prime account

- Proof of Address required before withdrawals
- Additional ID & POA check if using SEPA or international transfers
- Deposit into your standard EUR account (MT5 Standard)
- Use the PU Prime mobile app or desktop to complete this process
- Use PU Prime's mobile app for on-the-go access to your account (downloadable in Apple & Google store)





### Step 2.1

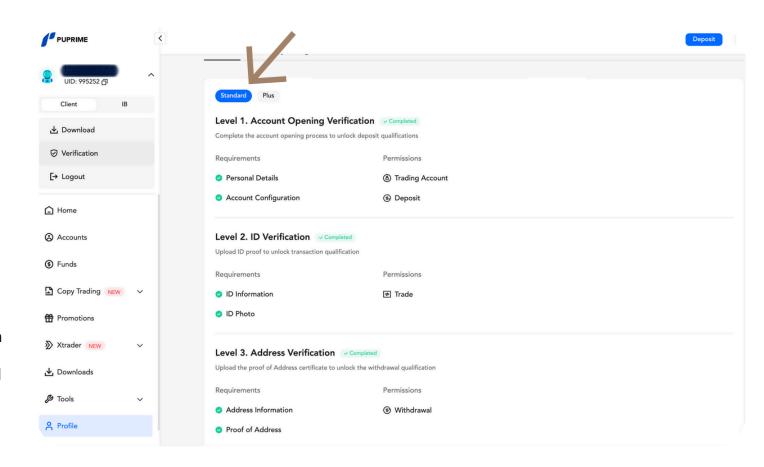
Additional account verification

Your trading account is already verified.

To enable withdrawals

you'll need to complete Level 3 Verification by uploading a Proof of Address (POA) document.

Go to the 'Profile' tab on the left and go to Level 3 in which you can upload a valid document showing your current residential address. This unlocks full withdrawal access.





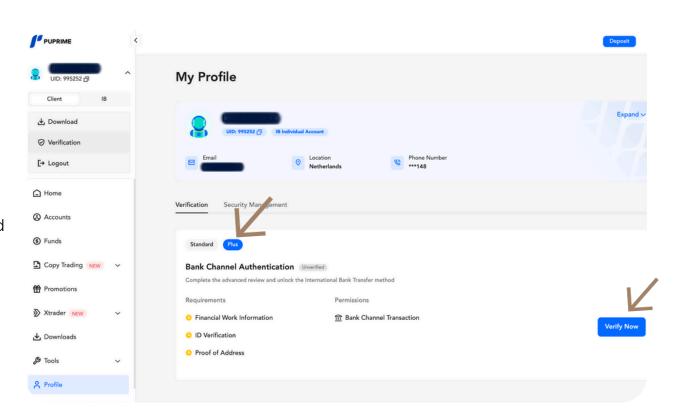
If you are not planning to use SEPA transfer or international bank transfer you can go to step 2.4

### Step 2.2

Additional account verification

To use SEPA or international bank transfers for deposits, you must complete the **Plus Level Verification**.

Go to the Profile tab, select Plus, and click **Verify Now.** See next page for further instructions.





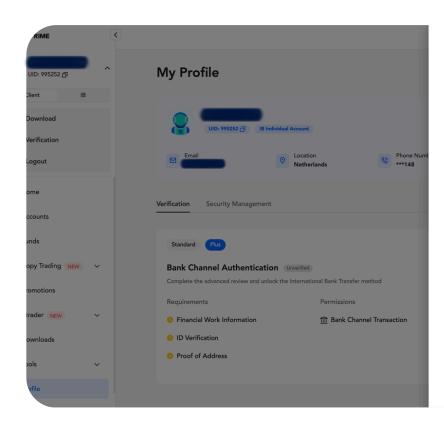
### Step 2.3

Additional account verification

Once you have pressed the 'Verify Now' button, you will see the following pop-up. Follow the steps to complete the Advanced Verification process. You can upload your financial details, identification, and proof of address.

You've already uploaded your ID and proof of address earlier when opening your PU Prime account.

However, these documents need to be verified again at this stage to activate SEPA and international transfers.



		⊕ En
Let's get you verified Follow the simple steps below		
2	Step 1	
<b>a</b>	We will ask you some questions  Ready to submit	
<b>▲</b> ₩	Provide personal information Step 3 Provide identity document	
<b>(</b>	Step 4 Provide address information	
Continue on this device		
Continue on phone		
Powered by '₹' sumsub		

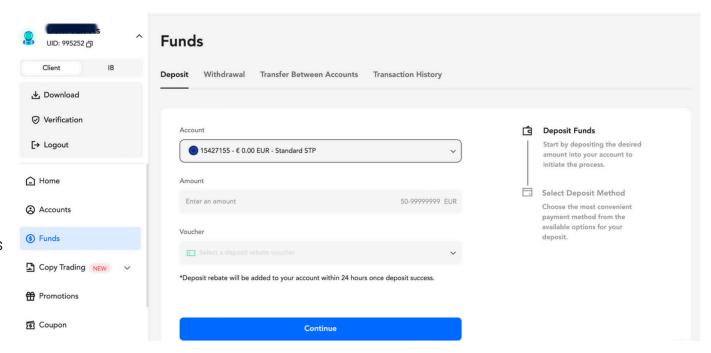


### Step 2.4

PU Prime account deposit

When you have completed the verification process, you will be able to fund your account. You can do this via the **Funds** tab to the left. Follow the steps and deposit the desired amount.

Choose an amount and press Continue.



#### Note:

Minimum investment amount per strategy.

Go Steady –  $\in$  1,000 Go Balanced –  $\in$  1,000 Go Bold –  $\in$  2,500

If you choose the combined portfolio, please deposit the total amount you intend to allocate across all strategies.



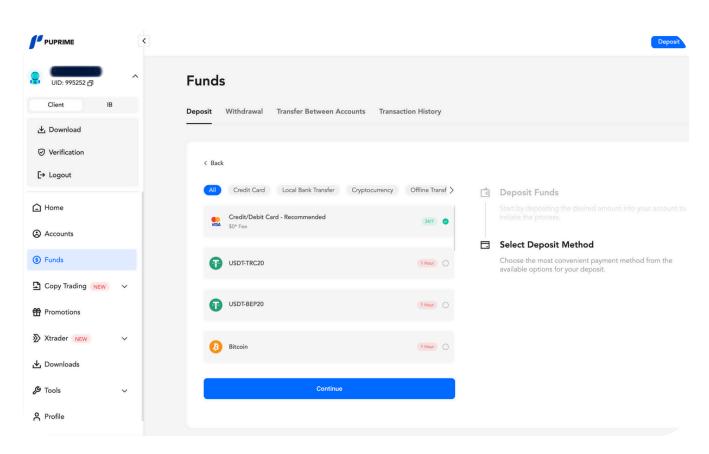
### Step 2.5

PU Prime account deposit

Our preferred payment method is credit or debit card for the quickest processing.

If you choose to make a SEPA bank transfer, be aware that additional KYC is required within PU Prime as mentioned and explained in step 2.2 and 2.3.

Before depositing, check whether your payment method has any transfer limits in place to avoid delays.





### Step 3

### Open one or more EUR Cent (EUC) accounts

You will complete this step within the PU Prime environment.

After creating your standard EUR account, you'll open one or more EUR Cent accounts (EUC) — these are special trading accounts in order to use Algo24's strategies.

Each strategy requires its own Cent account. For example, if you want to use both Go Steady and Go Balanced, you'll need to create two Cent accounts.

#### Why Cent accounts?

- They allow you to use Algo24's strategies
- You need one Cent account per strategy
- Each Cent account comes with its own MT login credentials
- You maintain control and flexibility per strategy

Once finished, return here to continue with the next steps

What is a Cent account?

A Cent account is a type of trading account where the balance is shown in cents rather than dollars or euros. For example, a deposit of 10 EUR will appear as 1,000 cents.

Using a Cent account allows us to provide copy trading strategies that usually have a minimum investment amount of 50,000 EUR.

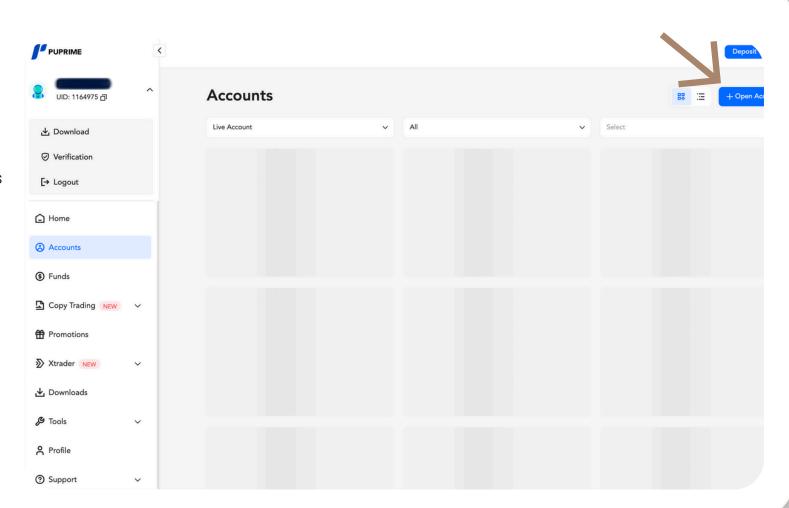




### Step 3.1

Open a Cent account

Under your Accounts page, press Open account





### Step 3.2

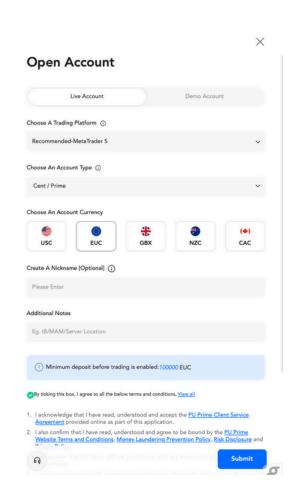
Open a Cent account

Choose the following:

1. Trading Platform:
RecommendedMetaTrader 5

- 2. Account Type: **Cent Prime**
- 3. Account Currency: **EUC**
- 4. Additional Notes: MT5-PU2

5.Agree to the **Terms & Conditions** and submit



**Note:** This step usually takes up to 10 minutes. Once your new Cent account is active, you will receive an email from PU Prime with your MT5 login details. If you do not receive them within a day, please contact us on WhatsApp and we will assist you





You can skip this step if you are **not** planning to invest in more than one strategy

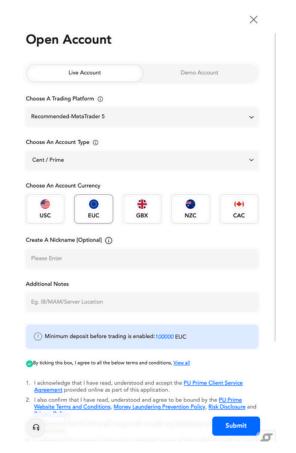
### Step 3.3

Multiple strategies or the Combined Portfolio Strategy

If you plan to deposit into multiple strategies or use the combined portfolio, you'll need to open one Cent account per strategy.

For example:
If you choose Go Steady and
Go Bold, you'll need to open
two Cent accounts.

Follow the instructions of 3.2 until you have 2 or 3 Cent accounts.



**Please note:** PU Prime's system requires at least a one-minute interval between the opening of Cent accounts.



### Step 4

#### Download the app

The Algo24 app is available in the App Store, simply search for Algo24 Trading or click below

#### **DOWNLOAD**



### What you can do in the Algo24 app

- Connect to your PU Prime MT accounts
- Connect to Algo24 strategies
- Connect to L&E LLP
- Track your portfolio 24/7
- See your returns per strategy
- View open & closed trades
- Link to deposit/withdraw
- And more...

You're now fully set up and ready to follow your strategy!





#### Step 4.1

Create an Algo24 app account

1. Accept the risk warning and disclaimer, then click on Create Algo24 app account

2. Fill in the details that you want to use to log in on the Algo24 app

**Note**: In the **Name** section, please enter your first name only.

In the **Password** section, enter a new password. It will only be used to access the app. After this is filled in please click on **Register**  Risk warning: CFDs are complex instruments and come with a high risk of losing money rapidly due to leverage. At least 75.1% of retail investors lose money when trading CFDs with this broker provider. You should consider whether you understand how CFDs work, and whether you can afford to take the high risk of losing your money. Disclaimer: For the avoidance of doubt Algo24 is not independently regulated by the FCA. Algo24 is a 'Strategy Provider' to Pelican Trading. Pelican Trading is a trading name of London & Eastern LLP. London & Eastern LLP is authorised and regulated by the Financial Conduct Authority in the UK, ref 534484. Registered address: 78 York Street, WIH 1DP, London I have read, and accept the risk warning and disclaimer. I have already started the Algo24 onboarding process (set up a broker account and received MT5 login details) Create Algo24 app account 🗦 I didn't start the Algo24 onboarding process Start onboarding process

Register Name Enter your name Email address Enter your email address Password Ø Enter your password Confirm Password Ø Confirm your password Register Already have an Algo24 account? Sign in



#### Step 4.2

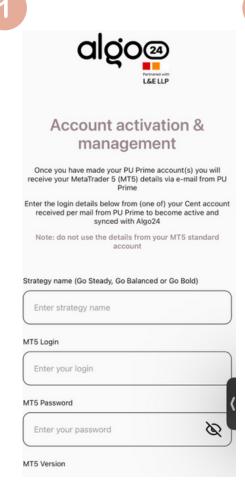
Connect PU Prime MetaTrader (MT) account to the Algo24 app

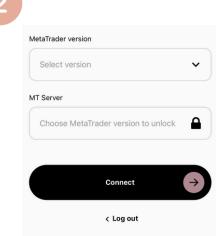
1. On the first screen, enter the name of (one of) the strategy(-ies) you want to use under 'Strategy Name'. If you plan to use multiple strategies, please enter here the name of the strategy you have chosen for this account.

Important: Each MT account can be linked to one strategy only. You'll choose which MT account to use for each strategy at the start. Make sure to remember which MT account is linked to which strategy.

Use the MT5 login and password from your **EUC account** provided by PU Prime via mail.

- 2. In the second part of the screen, please complete the following fields:
- MetaTrader Version: Select MT5
- MT Server: Choose the server provided in the email from PU Prime. This will be either PU Prime MT5 or PU Prime 2 MT5, depending on what you received







You can skip this step if you are **not** planning to invest in more than one strategy

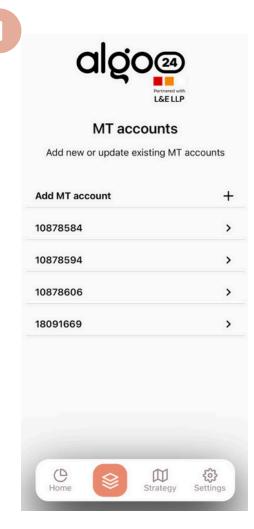
### Step 4.3

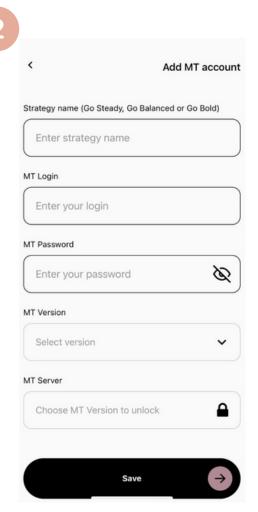
Connect additional PU Prime MetaTrader (MT) account(s) to the Algo24 app

- 1. On the first screen, tap

  Accounts in the bottom menu.

  Then select Add MT Account
- 2. On the second screen follow the steps as described in step 4.2 and then press the **Save** button. Repeat this for every choosen strategy.







#### Step 5

### Internal transfer(s) between PU Prime accounts

This step takes place within the PU Prime environment. Besides your desktop you could also make use of the PU Prime app which you can download in the Apple App Store & Google Play Store.

Now it's time to fund your EUR Cent account(s) (EUC) with the amount you wish to invest in each strategy. In the previous steps (4.2 and 4.3), you selected which MT5 account number you'll use for each strategy.

Please make sure to deposit the correct amount into each EUC account, based on how much you plan to allocate per strategy.

#### What to expect in step 5

In this step you will fund your cent account(s) (EUC) from your main standard account.

- Use the PU Prime mobile app or desktop to complete this process
- Check which MT5 Cent account numbers you linked to each strategy in steps 4.2 and 4.3
- Allocate your investment per strategy by doing an internal transfer in PU Prime





**Skip this step** if you plan to transfer via the PU Prime app.

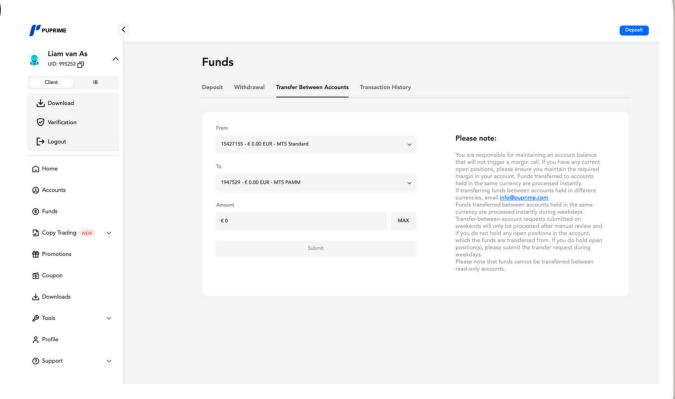
### Step 5.1.1 (desktop)

Internal transfer(s) between PU Prime accounts

Once your EUC account is active, you can now transfer the funds deposited from the standard account into the Cent account(s).

In steps (4.2 and 4.3), you selected which MT5 account number you'll use for each strategy.

You can now transfer the desired amounts from the standard account to the corresponding EUC account numbers of each strategy you want to use.



**Note:** the total amount you transfer to the EUC account will be fully invested once it is connected to a strategy.



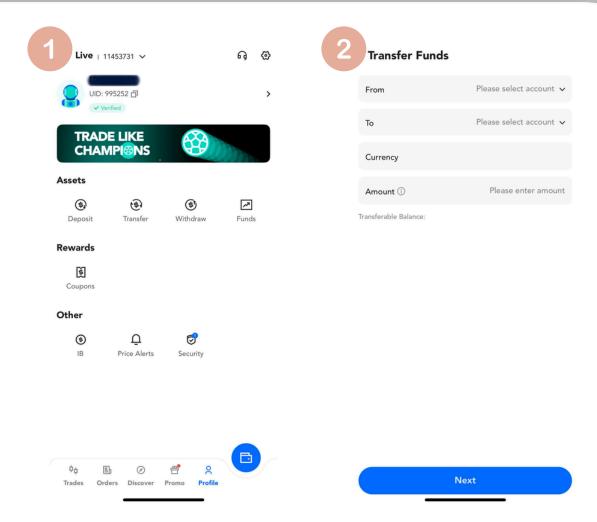
### Step 5.1.2 (app)

Internal transfer(s) between PU Prime accounts

Once your EUC account is active, you can now transfer the funds deposited from the standard account into the Cent account(s)

In steps (4.2 and 4.3), you selected which MT5 account number you'll use for each strategy.

You can now transfer the desired amounts from the standard account to the corresponding EUC account numbers of each strategy you want to use.



**Note:** the total amount you transfer to the EUC account will be fully invested once it is connected to a strategy.



### Step 6

#### Connect to the strategy or strategies

This step takes place within the Algo24 app.

Now it's time to link your MT5 Cent account(s) to the Algo24 strategy or strategies you selected in step 4 and funded in step 5.

In this step you will also connect to our compliance partner, London & Eastern LLP (L&E LLP). This step is legally required before you can connect to any Algo24 strategy.

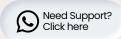
#### Important when choosing multiple strategies

Make sure to connect the correct MT5 account to the right strategy

#### What to expect in step 6

- Select one or more strategies: Go Steady, Go Balanced, Go Bold
- Connect to L&E LLP
- Explanation of how to copy and stop copying a strategy

If you're using the Combined Portfolio, you'll need to repeat this process for all three strategies.



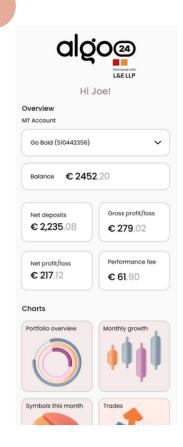


### Step 6.1.1

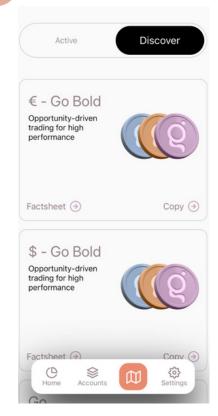
Connecting to the strategy or strategies

Start on the Home page of the app. Under MT Account, select one of the strategy names/MT5 numbers you wish to connect.

In the bottom menu, tap the Strategy button, then select Discover. Now you can click the Copy button of the strategy that belongs to the MT5 account you selected on the Home page (see screenshot I on the right).



2



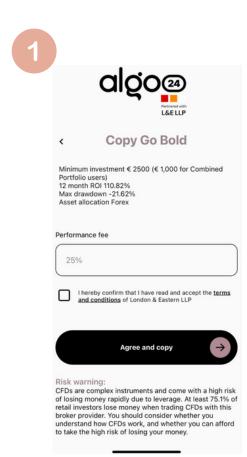
Please note: With Go Steady and Go Balanced, your account currency is automatically detected. If you have an euro account, you will automatically invest in the euro strategy. Only with Go Bold do you need to manually choose between the euro or the dollar strategy.



#### Step 6.1.2

Connecting to the strategy or strategies

- 1.Click on the confirm and accept button to accept the Terms and Conditions of London & Eastern LLP
- 2. Press Agree and copy





By accepting the Terms and Conditions from Pelican (London & Eastern LLP), you are agreeing to the following:

- To authorise Algo24 to trade on your behalf
- To comply with UK/EU financial regulations
- To confirm your acceptance of performance-based fees
- To complete your registration in a legally compliant way



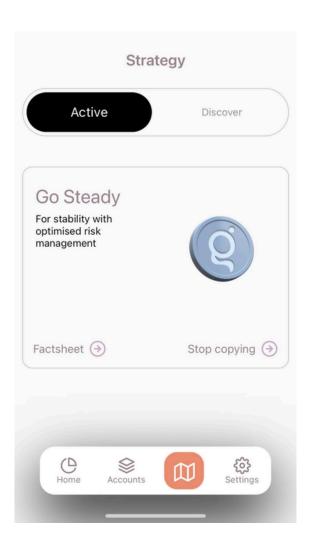
### Step 6.1.3

Connecting to the strategy or strategies

Once you click on **Agree and Copy**, the strategy will become active and appear under **Active** 

You are now successfully following an Algo24 strategy!

Feel free to explore the app and get familiar with its features





### Onboarding complete

**Any questions? Reach out** 

info@algo24.com +31 20 210 1910

